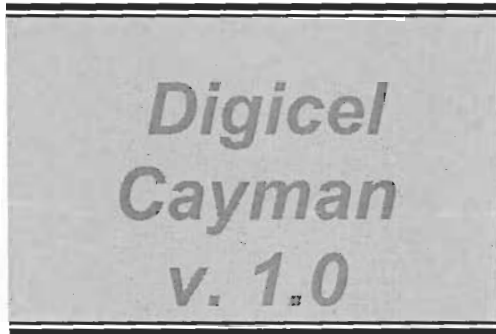


Parameter Schedule



1 Joining Services (Service Descriptions Schedule Part 1)

C&W Optical In-Span Joining Service

Fault Restoration Times	Max time in which faults are repaired following notification through C&W Fault Control Centre (hours)
Faults concerning the Joining Service (excluding fibre faults)	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement.
Fibre Faults	To be resolved by agreement

2 Termination Services (Service Descriptions Schedule Part 2)

PSTN Terminating Access Service

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours)
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

PLMN Terminating Access Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the PLMN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

Incoming International Call Termination to PLMN Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

Incoming International Call Termination to PSTN Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

3 Special Access Services (Service Descriptions Schedule Part 3)

Emergency Services Access Service

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours).
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Faults concerning the Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement
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National DQ Service

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours).
Faults concerning the National DQ Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

The call greeting for the National DQ Service is “Welcome to Cable and Wireless Directory Services”

International DQ Service

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours).
Faults concerning the International DQ Services	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

The call greeting for the International DQ Service is “Welcome to Cable and Wireless Directory Services”

4 PSTN Transit Services (Service Descriptions Schedule Part 4)**C&W PSTN Transit Service**

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours).
Faults concerning the PSTN Transit Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

5 Trunk Groups and routing principles

Services are designated to the following trunk groups.

Trunk Groups

Classification	Outgoing/Incoming	Group
Domestic	Outgoing	A
Domestic	Incoming	B
International	Incoming	C
Transit	Outgoing	D
Transit	Incoming	E
Emergency	-	F
International Terminating PSTN	Incoming	G
International Terminating PLMN	Incoming	H

Service	Trunk Designation/routing
PSTN Terminating Access Service	B
PLMN Terminating Access Service	B
Incoming International Call Termination to PLMN Service	C/H
Incoming International Call Termination to PSTN Service	G
Emergency Service Access Services	F
National DQ Service	B
International DQ Service	B
C&W PSTN Transit Service (outgoing)	D
C&W PSTN Transit Service (incoming)	E

Note that there will be one set of trunk groups per Telco

6. Signalling

Called party number format	10 Digit – 345 NXX NNNN
Calling party number format	To Be Agreed (TBA)
Number length (range)	1-11 Digits
Mobile Country Code/Mobile Network Code	In accordance with ITU Regulations and/or local numbering administrator on advice of Telcordia

7. Billing Addresses

Cable & Wireless Barbados	Telco
Carrier Services Billing Manager	<i>TBA in initial meetings</i>
Cable & Wireless	

8. Contact Details

Company	Role	Contact Details
C&W	Liaison Manager	<i>TBA in initial meetings</i>
C&W	Operations Manager	<i>TBA in initial meetings</i>
C&W	Project Manager	<i>TBA in initial meetings</i>
C&W	Planning Manager	<i>TBA in initial meetings</i>
C&W	Fault Control Manager	<i>TBA in initial meetings</i>
C&W	Service Quality Manager	<i>TBA in initial meetings</i>

Company	Role	Contact Details
Telco	Liaison Manager	<i>TBA in initial meetings</i>
Telco	Operations Manager	<i>TBA in initial meetings</i>
Telco	Project Manager	<i>TBA in initial meetings</i>
Telco	Planning Manager	<i>TBA in initial meetings</i>
Telco	Fault Control Manager	<i>TBA in initial meetings</i>
Telco	Service Quality Manager	<i>TBA in initial meetings</i>