

## Parameter Schedule



## 1 Joining Services (Service Descriptions Schedule Part 1)

### C&W Optical In-Span Joining Service

<b>Fault Restoration Times</b>	<b>Max time in which faults are repaired following notification through C&amp;W Fault Control Centre (hours)</b>
Faults concerning the Joining Service (excluding fibre faults)	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement.
Fibre Faults	To be resolved by agreement

## 2 Termination Services (Service Descriptions Schedule Part 2)

### PSTN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours)</b>
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### PLMN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the PLMN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PLMN Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PSTN Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### 3 Special Access Services (Service Descriptions Schedule Part 3)

#### Emergency Services Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement

#### National DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the National DQ Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be by agreement

The call greeting for the National DQ Service is “Welcome to Cable and Wireless Directory Services”

#### International DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the International DQ Services	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

The call greeting for the International DQ Service is “Welcome to Cable and Wireless Directory Services”

### 4 PSTN Transit Services (Service Descriptions Schedule Part 4)

#### C&W PSTN Transit Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the PSTN Transit Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### 5 Trunk Groups and routing principles

Services are designated to the following trunk groups.

Classification	Outgoing/Incoming	Group
Domestic	Outgoing	A
Domestic	Incoming	B
International	Incoming	C
Transit	Outgoing	D
Transit	Incoming	E
Emergency	-	F
International Terminating PSTN	Incoming	G
International Terminating PLMN	Incoming	H

<b>Service</b>	<b>Trunk Designation/routing</b>
PSTN Terminating Access Service	B
PLMN Terminating Access Service	B
Incoming International Call Termination to PLMN Service	H
Incoming International Call Termination to PSTN Service	G
Emergency Service Access Services	F
National DQ Service	B
International DQ Service	B
C&W PSTN Transit Service (outgoing)	D
C&W PSTN Transit Service (incoming)	E

Note that there will be one set of trunk groups per Telco

**6. Signalling**

Called party number format	10 Digit – 345 NXX NNNN
Calling party number format	To Be Agreed (TBA)
Number length (range)	1-11 Digits
Mobile Country Code/Mobile Network Code	In accordance with ITU Regulations and/or local numbering administrator on advice of Telcordia

**7. Billing Addresses**

<b>Cable &amp; Wireless Barbados</b>	<b>Telco</b>
Carrier Services Billing Manager	32336 Seven Mile Beach, Grand Cayman
Cable & Wireless	

**8. Contact Details**

Company	Role	Contact Details
C&W	Liaison Manager	TBA in initial meetings
C&W	Operations Manager	TBA in initial meetings
C&W	Project Manager	TBA in initial meetings
C&W	Planning Manager	TBA in initial meetings
C&W	Fault Control Manager	TBA in initial meetings
C&W	Service Quality Manager	TBA in initial meetings

Company	Role	Contact Details
Telco	Liaison Manager	Walter Perris
Telco	Operations Manager	Walter Perris
Telco	Project Manager	Walter Perris
Telco	Planning Manager	Walter Perris
Telco	Fault Control Manager	Walter Perris
Telco	Service Quality Manager	Walter Perris