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Information & Communications Technology Authority

Our ref: ICTA/160/161-09 Your ref: GRCR 15.20

30 May 2013

Mr. Anthony Ritch Country Manager LIME/Cable and Wireless (Cayman Islands) Limited PO Box 293 Grand Cayman KY1-1104 CAYMAN ISLANDS

Dear Mr. Ritch,

Re: MetroNet

In a 22 November 2012 service filing, Cable and Wireless (Cayman Islands) Limited ("LIME"), requested the approval of the Information and Communications Technology Authority (the "Authority") for LIME to offer a new service called MetroNet. In that service filing, LIME submitted that the new service should be categorized as a "Category 3A" service.

In an 11 December 2012 letter, the Authority issued eight interrogatories in which it requested additional information from LIME related to the service filing.

To date, the Authority has not received any responses to those interrogatories.

Based on the limited information provided by LIME in its initial filing and the lack of response by LIME to the Authority's interrogatories, the Authority is not satisfied that the MetroNet service should be categorized as a Category 3A service nor is the Authority satisfied that LIME has complied with the Licence service filing requirements.

Therefore, LIME's request for authorization to provide the service is denied.

If at some point in the future it proposes to provide such a service, LIME may make an application to the Authority to do so. Any such filing should include the information that was requested in the Authority's 11 December 2012 interrogatories.

Yours sincerely,

[signed]

Mark Connors Head of Economics and Regulation