



The Managing Director

Information and Communications Technology Authority

P.O.Box 2502GT

Grand Cayman

Cayman Islands

Re: CD2009-4 - A Policy for Deep Packet Inspection (DPI) and Similar Technologies

Deloitte & Touche ("Deloitte") appreciates the opportunity to participate in the Information & Communications and Technology Authority's ("ICTA") public consultation on a Policy for Deep Packet Inspection ("DPI") and Similar Technologies (CD2009-4).

Deloitte provides professional IT Services, Disaster Recovery services, and Risk Consulting for public sector, financial services, and other commercial entities in the Cayman Islands.

Deloitte's response below is limited to questions 25 (a.) – (d.) of the ICTA's request. We anticipate responding separately to questions 25 (e.) – (g.) before the revised deadline of the 28th of September for that section.

25. To assist the Authority with its consideration of this issue, the Authority directs licensed ISPs to provide responses with supporting rationale to the following questions.

- a. *Do you currently employ, or do you plan to employ, DPI or similar technologies on your networks?*
 - No. Deloitte does not operate DPI technology on behalf of its clients or internally. Deloitte operates several devices which are capable of providing DPI like functions should they be configured to do so (such as network devices with advanced layer 7 inspection capabilities) but does not currently have plans to employ DPI.
- b. *If the answer to (a) is yes, describe in detail the use you make, or plan to make, of these technologies.*
 - Not applicable to Deloitte.
- c. *Do you currently employ traffic management technology or techniques, other than DPI, such as traffic shaping or traffic throttling, that result in the control of a customer's bandwidth?*
 - No. Deloitte does not operate traffic shaping or traffic throttling technology currently on behalf of its clients. Deloitte uses quality of service tags (IEEE 802.1Q, or "VLAN Tagging") internally for its own selected applications, such as Voice over IP traffic.
- d. *If the answer to (a) or (c) is yes, describe in detail your Internet Traffic Management Policies.*
 - Not applicable to Deloitte.

Again we thank the ICTA for its consultation on this matter. We are more than happy to discuss any aspect of our response with the ICTA

Kind Regards,

A handwritten signature in black ink, appearing to read 'D Smailes', with a stylized flourish at the end.

Dave Smailes

Chief Information Officer
Deloitte & Touche