



A. L. THOMPSON'S HOME DEPOT

P. O. Box 10292 APO ◊ NORTH SOUND ROAD ◊ GRAND CAYMAN, CAYMAN ISLANDS
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10 August 2004

Mr. Philip Brasso
Information & Communication Technology Authority
P. O. Box 2502 GT
Grand Cayman

Re: Portable telephone number

Dear Sir:

We are considering alternative telecommunications providers that we anticipate will be better in many ways than the current sole provider, Cable & Wireless. Unfortunately for all concerned, however, is the inability to transfer our main telephone number for use by a different provider—i.e., a “portable number.”

We understand that the ICTA is looking into this matter, and thus write to you in support of the issue.

Sincerely,

A. L. Thompson, Jr.
President

ALT/par

From: Nathan Chalifoux [Nathan.Chalifoux@telecayman.com]
Sent: Friday, December 10, 2004 3:26 PM
To: Gilbert Chalifoux; Jonathan Joyce; Gregory Swan
Cc: Philip Brazeau
Subject: Fw: Telecayman Service
Gilbert,

Just an FYI from one customer. It's unfortunate we can't secure their business at this time.

Nathan

Nathan Chalifoux - Director of Technical Operations
TeleCayman Ltd - Office 345-769-1000 - Fax 345-946-3033
E-Mail nathan.chalifoux@telecayman.com

----- Original Message -----

From: Alison_Vanin
To: nathan@telecayman.com
Sent: Friday, December 10, 2004 3:18 PM
Subject: Telecayman Service

Nathan,

The company I work for would definitely like to sign up for line service, however it is very important to our company that we keep our current number. It would be very difficult in our line of business to switch to another number after we have been established at this one for years. At this time I find it impossible to subscribe to your phone service with these constraints.

I am pleased with our high-speed internet service and would like to sign up for line service in the future when the regulations change.

Kind Regards,

Alison Vanin

IVC Group Ltd.

From: djsd@candw.ky [djsdhome@candw.ky]

Sent: Thursday, September 02, 2004 8:02 AM

To: consultations@icta.ky

Subject: Phone number portability

I am totally in favour of an approach that would allow phone number portability. This would allow us to change carriers without the financial impact of changing all of our advertising, customer contact information, business cards, etc. In addition, we would not need to pay for the old numbers during the transition period, nor for a forwarding service.

We would be willing to pay a nominal fee for this capability.

I am also concerend about the 411 Information service given a change in numbers.

Thanks!

Deb



Technology for Business, School and Home

Cayman Data Systems Ltd.

Deb Davidson

Consultant

djsd@candw.ky

49 Hospital Road

P.O. Box 2001

George Town, Grand Cayman, BWI

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Powered by Plaxo ... Want a signature like this?

From: Melanie McLaughlin [mmclaughlin@applebyglobal.com]
Sent: Monday, September 06, 2004 11:12 AM
To: consultations@icta.ky
Subject: Local Number Portability

This is a feature widely available in other jurisdictions around the world and ought to be offered to Cayman. There are also significant savings to companies who market and advertise telephone numbers or who have adopted special designated numbers (e.g 949-FOOD) for customer convenience and ease of reference.

Melanie McLaughlin

Siobhan Higgins
Acorn Publishing Co Ltd.
PO Box 31403 SMB
Grand Cayman

The Managing Director
ICTA
3rd Floor, Alissta Towers
North Sound Way
Grand Cayman
Cayman Islands

Re: CD(2004)3 Local Number Portability

First I would like to congratulate the ITCA for it's involvement in bringing a fair competitive telecommunications market to the Cayman Islands. Since the introduction of competition, businesses like mine have had the opportunity to choose between several different mobile phone providers as well as Internet providers. I anxiously await the introduction of competition in the home and business telephone market.

My business spends a signification amount of our budget in advertising dollars to promote our business to the public as well as our suppliers and partners. We have worked hard to create a brand name and as such have an associated telephone number that is well known not only on the Cayman Islands but world wide.

Although I cannot specifically address any of the technical or financial queries set forth in your Public Consultation, I can voice my support for the Authority to mandate Local Number Portability. Without Local Number Portability it would be difficult as well as costly for my business to change our telecommunications provider due solely to the issue of changing our telephone number.

The availability of Local Number Portability will help remove a significant barrier for a fair competitive telecommunications market in the Cayman Islands. I appreciate the ICTA taking the time to give this significant issue the attention it deserves.

Regards,

Siobhan Higgins

Philip Brazeau

From: Alan Roffey [aroffey@andromep.com.ky]
Sent: Tuesday, September 07, 2004 8:38 AM
To: consultations@icta.ky
Cc: sdiamond@weststartv.com
Subject: Local Number Portability

Dear Sir,

It has come to my attention that the ICTA may be considering the matter of Local Number Portability between telecom service providers operating in the Cayman Islands.

As a businessman operating a company with many telephone numbers, both land line and cell, I can say that changing telephone numbers in order to take advantage of better rates / service has a major indirect cost effect on a business. A company obliged to change its phone numbers is also then obliged to "rebrand" itself in order that its clients learn its new numbers. In many cases the cost of rebranding, together with lost opportunities due to the changed numbers, would far exceed any short to medium term cost benefits that might be gained from changing telecom service providers and therefore it acts as an impediment to a truly competitive telecom marketplace.

Speaking for my own business, I would very much like to see local number portability to become a requirement of telecom providers by the ICTA.

Thank you for your consideration.

Regards,
Alan Roffey
Managing Director.
Androgroup Ltd.
20, Somerset Drive
PO Box 10051 APO,
Grand Cayman.
V: (345) 949 8000 ext 519
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aroffey@andromep.com.ky

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12/16/2004

Number Portability.txt

From: Tony walsh [twingcm@candw.ky]
Sent: Friday, September 03, 2004 8:50 AM
To: consultations@icta.ky
Subject: Number Portability

Sir/Madam,

In response to press release 10/04 please consider following;

while I am a proponent of competition, my fear for these small fragile islands is that we will become caught up in an over abundance of confusing plans that are in most cases designed to fool the public and take their money as they are with our neighbour to the North.

Number portability will offer yet another permutation to billing. I believe in many cases people will not argue their billing if they do not understand it, and the only winner is the telecommunication company.

It is my understanding that there will be a connection charge to another providers handset. At this time it is easy to distinguish with the present numbering system that a call is to another provider and hence is more expensive.

I am against number portability for this reason unless the ICTA rule that a pre-recorded announcement is made that the precise cost of the connection is made known to the caller and he has an opportunity to hang up without being charged. This I believe would be fair.

Thank you for the opportunity for the public to provide feedback

Tony walsh AMRAeS

www.walshdirect.com

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