

## Mark Connors

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**From:** Snider, Carey [carey.snider@ritzcarlton.com]  
**Sent:** 13 May 2008 12:26  
**To:** Consultations  
**Subject:** Local Number Portability CD 2008-1 Comment

Greetings Mr. Archbold,

In response to the ICTA Public Consultation on Local Number Portability (Ref: CD 2008-1), we feel strongly that this option is desirable for the Cayman Islands. Given the maximum cost recoveries detailed in the document, we are **in favor** of number portability being mandated. Both the maximum monthly charges and the one-time porting charges are acceptable.

The Ritz-Carlton, Grand Cayman spends between \$300 - \$500 thousand dollars annually with various Telecom providers on island and is likely one of the largest groups impacted by LNP. We believe that mandating LNP will allow the consumer to choose the best provider without negatively impacting the operation of the business. Without LNP in place, consumers are forced to change telephone numbers when they change providers. This greatly disrupts business operations and incurs costs involved with contact information changes on websites, business cards, and in print media. It risks the loss of business due to inability of customers to easily contact our Resort. We feel that the ability to make the choice of providers without operational disruption is foremost in achieving better service, reduced costs through competition, and ultimately an improved Telecom system in Cayman.

Please feel free to contact me should you have any further questions about our position on the consultation. We look forward to hearing of the ICTAs favorable decision to mandate LNP.

Regards,

Carey  
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