

Mark Connors

From: Neil Cox [ntcox@candw.ky]
Sent: 06 June 2008 13:42
To: Consultations
Subject: Portability of Phone Numbers

Dear Sirs,

We saw an item in the newspaper recently, featuring an interview of Mr. Archibald, in connection with portability. For the record, we view the idea as an excellent concept. Especially because the providers know they have a client 'over a barrel' in the event of a client wishing to change providers because of complaint with service; it is not easy for the client to walk away from a provider and give up a telephone number that has been circulated to friends and all those contacts that one deals with in life. Therefore, in the interest of business efficiencies, we hope it does happen, that a phone number may be portable between providers. Accepted that there would be safeguards built into conditions, to avoid client abuse.

With kind regards,
Neil & Mary Anne Cox