



FOI Disclosure 2021

On 7 January 2021, the applicant requested a list of all staff, salaries, hours worked for OfReg employees as of December 2020. Applicant also requested how many complaints were received in regard to ICT, Fuel, Water and Energy and how many were responded to and closeout for the period of October to December 2020.

On 7 February 2021, the applicant was provided with an excel spreadsheet for staff and salary range. The applicant was also notified that all staff members are contracted to work 37.5 hours per week. However, records are not kept of daily work hours. For the month of October 2020, no complaints were received about the ICT, Fuels or Energy sectors. For the month of November 2020, 1 complaint was received against the ICT sector which was closed out on 18 November 2020. For the month of December 2020, 2 complaints were received against the ICT sector and 1 was closed on 9 December 2020, one remained opened as of the date of the response.

On 7 January 2021, the applicant requested (1) the names of all internet providers operating in Cayman, (2) how many customers does each provider have and their geographic locations, (3) how many internet providers are up to date with their licensing fees, (4) how many complaints OfReg received on slow internet service, (5) how is OfReg dealing with those complaints? (6) copies of all documents OfReg has on finding solutions for those problems (7) all communication between OfReg and all internet providers on all future infrastructure upgrades with detail timeframes for competition? The applicant later withdrew the request.

On 13 January 2021, the applicant requested all materials received or created by OfReg coincident or pursuant to the application for ICT license made by a particular company under the ICT law.

On 10 February 2021, the applicant was given a redacted copy of the document in accordance with sec 34 of the ICT Act.

On 31 March 2021, the applicant requested (1) all correspondence between CUC and OfReg in regard to the BESS project, (2) the scoring matrix and results used to award the decision to a particular vendor, (3) copies of all proposals submitted regarding the BESS project.

On 28 April 21, the applicant was informed that the request was denied under section 21 of the FOI Act. On 28 April 2021, the request was denied under section 21 (1) of the FOI Act.

On 1 April 2021, the applicant requested copies of all CORE agreements submitted in the month of March 2021, specifically showing which solar provider submitted them and on what day they were submitted.

On 28 April 2021, the request was denied under section 21 (1) of the FOI Act.



On 4 May 2021, the applicant requested copies of employment contracts for 3 of OfReg's employees. A copy of the job description was provided for the Executive Directors of ICT, Energy and Fuels, the copy of the contracts were denied for the three Executive Directors as personal information.

On 20 May 2021, the applicant requested copies of all correspondence/documents between OfReg and CUC relating to CUC proposed solar farm. The request was denied as commercially sensitive and was appealed to the CEO who maintained that the information was commercially sensitive.

On 26 July 2021, the applicant requested (1) the total annual electrical usage, the peak load usage, engines, the grid specifications and how much of Cayman Brac and Little Cayman energy comes from diesel fuel? The applicant also requested to know if Cayman Brac and Little Cayman was in compliance with the National Energy Policy. On 24 August a spreadsheet of the information was provided.

On 12 August 2021, the applicant requested copies of all companies who paid or did not pay fees for all class Mobile, Fiber Optic Cable-Domestic, Fiber Optic Cable – International, Broadcasts and Internet Exchange Point License. On 11 October 2021, a copy of a spreadsheet was provided to the applicant.

On 8 December 2021, the applicant requested copies of all companies who paid or did not pay fees for all class Mobile, Fiber Optic Cable-Domestic, Fiber Optic Cable – International, Broadcasts and Internet Exchange Point License. On 12 January 2022, a copy of a spreadsheet was provided to the applicant.