



FOI Requests 2020

On 12 February 2020, the applicant requested information regarding a gas station imports to the Cayman Islands for any given 12-month period, through the use of international Organization for Standardization (ISO) tanks. Applicant also requested a detailed breakdown of the aforementioned information, such as types of fuel and the amounts that were imported on a monthly basis. On 3 March 2020 the application was denied under section 21 (1) (a) (i) of the FOI law.

On 23 June 2020, the applicant requested a copy of all power outages that occurred from 2019 to 2020. On 23 July 2020, the attached spreadsheet with the information was provided to the applicant

2019

Outage Type	Number of Outages	Customers Interrupted	Customers Hours Lost	SAIDI
Adverse Environment	20	8,033	7,656.40	0.255
Building Fire	5	1,422	1,086.10	
Pole Fire/Failure	7	1,525	1,686.83	
Salt/Arcing	8	5,086	4,883.47	
Adverse Weather	11	102	149.65	0.005
Major Storm	11	102	149.65	
Defective Equipment	261	32,266	35,753.80	1.189
Customer Equipment	6	16	16.45	
Deterioration	79	8,438	11,007.43	
Equipment Failure	158	23,794	24,703.02	
Metering Equipment	18	18	26.90	
Foreign Interference	117	7,380	7,576.25	0.251
Animal Contact	77	1,980	3,126.32	
MV Accident	30	3,782	3,548.62	
UG Dig Ups	5	35	77.80	
Vandalism	4	1,582	821.63	
Human Error	56	10,444	5,391.57	0.179
Bad Connection	4	11	18.03	
Disconnection Error	1	1	2.27	
Installation Fault	19	2,780	1,049.82	
Miscoordination of Protection D	5	1,967	1,844.03	
Overload	18	5,458	2,359.65	
Switching	9	227	117.77	
Lightning	78	1,940	2,612.98	0.087
Lightning	78	1,940	2,612.98	
Loss of Supply - Generation	24	28,799	13,374.83	0.442
Load Shed/UF - Generation	24	28,799	13,374.83	
Loss of Supply - Transmission	4	6,696	8,574.73	0.284
Load Shed/UF - Transmission	4	6,696	8,574.73	
Scheduled Outage	673	7,726	15,853.15	0.524
Scheduled Construction	443	4,568	10,461.20	
Scheduled Maintenance	39	244	369.68	
Scheduled Other	190	2,912	5,008.70	
Tree Contacts	113	3,215	4,617.28	0.154
Tree/Limb	113	3,215	4,617.28	
Unknown/Other	79	1,668	1,995.53	0.066
Unknown	78	1,665	1,992.08	
Total	1,436	108,269	103,556.18	3.485

Table 2: Outage Cause Breakdown



Utility Regulation and Competition Office

Table 1: Table of Outage Cause (Q1-2020)

Outage Type	Number of Outages	Customers Interrupted	Customers Hours Lost	SAIDI	SAIFI
Adverse Environment	6	3,218	1,207.82	0.039	0.105
Major Storm	1	1,469	416.22		
Pole Fire/Failure	1	1	7.60		
Salt/Arcing	4	1,743	764.83		
Adverse Weather	1	92	110.40	0.004	0.003
Lightning	1	92	110.40		
Defective Equipment	79	6,362	6,115.95	0.200	0.208
Customer Equipment	1	1	1.18		
Deterioration	30	4,094	3,184.18		
Equipment Failure	47	2,260	2,903.98		
Metering Equipment	1	7	26.60		
Foreign Interference	31	500	1,300.02	0.042	0.016
Animal Contact	6	71	54.65		
MV Accident	23	363	1,153.17		
UG Dig Ups	1	59	78.67		
Vandalism	1	7	13.53		
Human Error	8	310	533.57	0.017	0.010
Bad Connection	2	2	1.42		
Installation Fault	4	137	154.48		
Overload	2	171	377.67		
Lightning	1	57	69.35	0.002	0.002
Lightning	1	57	69.35		
Loss of Supply Generation	8	7,644	2,246.38	0.073	0.249
Load Shed/UF - Generation	8	7,644	2,246.38		
Loss of Supply Transmission	4	6,249	4,466.95	0.146	0.204
Salt/Arcing	4	6,249	4,466.95		
Scheduled Outage	120	810	1,826.67	0.060	0.026
Scheduled Construction	17	160	427.47		
Scheduled Maintenance	26	136	287.50		
Tree Contacts	20	1,456	2,376.40	0.078	0.048
Tree/Limb	20	1,456	2,376.40		
Unknown/Other	19	245	334.57	0.011	0.008
Unknown	19	245	334.57		
Total	297	26,943	20,588.06	0.672	0.879

Table 1: Table of Outage Cause (Q2-2020)

Outage Type	Number of Outages	Customers Interrupted	Customers Hours Lost	SAIDI	SAIFI
Adverse Environment	6	34	30	0.001	0.001
Pole Fire/Failure	1	1	1		
Salt/Arcing	5	33	29		
Defective Equipment	58	2,431	2,867	0.093	0.079
Customer Equipment	1	8	46		
Deterioration	15	292	402		
Equipment Failure	40	2,129	2,414		
Metering Equipment	2	2	4		
Foreign Interference	26	263	413	0.013	0.009
Animal Contact	17	191	222		
MV Accident	5	24	80		
Vandalism	4	48	111		
Human Error	9	946	316		
Bad Connection	1	14	30		
Installation Fault	7	108	148		
Overload	1	824	137		
Lightning	23	1,801	2,148	0.070	0.059
Lightning	23	1,801	2,148		
Loss of Supply Generation	17	20,610	11,524	0.375	0.671
Load Shed/UF - Generation	17	20,610	11,524		
Loss of Supply Transmission	2	4,621	3,015	0.098	0.151
Load Shed/UF - Transmission	2	4,621	3,015		
Scheduled Outage	108	1,532	2,008	0.065	0.050
Scheduled Construction	23	292	298		
Scheduled Maintenance	22	611	1,029		
Scheduled Other	63	629	681		
Tree Contacts	19	798	634	0.021	0.026
Tree/Limb	19	798	634		
Unknown/Other	22	610	857	0.028	0.020
Unknown	22	610	857		
Total	290	33,646	23,809.89	0.776	1.096



On 12 August 2020, the applicant requested copies of all reports which show fuel leaking into the environment and copies of the latest inspection reports which show the quality of different fuels at all gas stations. The applicant was advised there were no reports of fuel leaking into the environment. The other request was initially denied and was ordered to be released by the Office of the Ombudsman; this report is now posted on OfReg's website www.ofreg.ky

On 30 August 2020, the applicant requested copies of all records relating to E&U 2019-2- Consultation on Proposed Renewable Energy Auction Scheme. On 30 September the applicant was advised that the consultation was in progress and once completed all information will be uploaded to OfReg's website.

On 1 October 2020, the applicant requested names of all persons providing wastewater services with or without a license, whether persons without a license were prosecuted. The names of persons granted concession by cabinet and minutes of meetings where such exemptions were granted. On 1 November 2021, the applicant was informed that Cayman Water Company and Consolidated Water Company Ltd are licensed to produce portable water from seawater and distribute by means of pipes. In addition to these, Dragon Bay (Freehold) Ltd was granted a permit by Water Authority Cayman for an Abstraction and Discharge Osmosis Plant. In addition, persons producing water and wastewater services have been advised they require a license to do so and will have to apply when the licensing regime is established following the enactment of the Water Sector Regulations. A list of licensees was provided to the applicant and the applicant was informed that while some licenses were expired OfReg has not suspended those licensees and discussions are continuing with those entities.