



FOR IMMEDIATE RELEASE

Regulator Issues Licence to Starlink

GRAND CAYMAN, Cayman Islands - 23 December 2025. The Utility Regulation and Competition Office (URCO) has issued the first licence under its new satellite service provider licensing framework to **Starlink Cayman Islands Ltd.**

This decision responds directly to feedback from the community. Residents, businesses, and public agencies have called for greater choice, stronger connectivity, and more resilient communications, particularly during emergencies and service disruptions. URCO listened, consulted widely, and put in place a framework that makes this possible for the first time in the Cayman Islands.

A First for the Cayman Islands

This is the first time satellite internet services are being formally licensed in the Cayman Islands. The new framework creates a dedicated licence for satellite providers, recognising that satellite services operate differently from traditional fixed or mobile networks, while ensuring consumer protection, regulatory oversight, and accountability.

To support this, URCO also introduced a new licence category for certain private connectivity services that are not traditional public internet services, allowing innovation to develop in a controlled and transparent way.

The new framework is set out in URCO's [Final Determination on the Licensing of Satellite-Based Telecommunication Service Providers](#).

Strengthening Connectivity and Resilience

Satellite services are not intended to replace existing networks, but to complement them. They provide an additional layer of connectivity that can be especially valuable during hurricanes, undersea cable outages, or other events that disrupt on-island infrastructure.



By adding satellite services to Cayman's communications mix, the Islands are better positioned to maintain critical communications when they matter most.

Listening to the Public and Industry

The framework was developed through a structured and legally required public consultation process that included input from existing telecommunications providers, satellite companies, government entities, and members of the public. URCO's final approach reflects that feedback and strikes a careful balance between encouraging innovation, supporting competition, and safeguarding consumers.

First Licence Issued

Following the issuance of the licence, **Starlink Cayman Islands** confirmed its readiness to make services fully available in the coming days, with **Starlink CEO Elon Musk** posting on the social media platform X that "*Starlink's high-speed, low latency internet is now available in the Cayman Islands!*"

Sonji Myles, Interim Chief Executive Officer of URCO, stated: "*The community has been clear that it wants satellite services and more resilient connectivity, and the framework and licence issuance are our response. This decision is about keeping the Cayman Islands connected, competitive, and future-ready. By enabling satellite services for the first time, we are expanding consumer choice, strengthening national resilience, and aligning Cayman with leading jurisdictions embracing innovation without compromising regulatory oversight.*"

URCO will continue to monitor the rollout of satellite services and the effectiveness of the licensing framework to ensure it remains fair, proportionate, and responsive to the needs of the Cayman Islands.



PO Box 10189
Grand Cayman KY1-1102
Cayman Islands
Tel: (345) 946-4282

UTILITY REGULATION AND COMPETITION OFFICE

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ABOUT URCO The Utility Regulation and Competition Office ('URCO' / 'OfReg', or the 'Office') is the independent regulator established by section 4 of the Utility Regulation and Competition Law (as revised) (the 'URC Law') for the electricity, information, and communications technology, water, wastewater and fuel sectors in the Cayman Islands. URCO provides the opportunity for consistency and collaboration in regulation across the ICT, energy, fuel, and water sectors; better utilisation of skills and resources resulting in more efficient and effective regulatory processes; encouraging competition where appropriate and feasible; championing sustainability and innovation across markets, contributing to the economic and social goals of the Cayman Islands.

Media Contact: Daniel Lee Manager - Consumer Affairs & Public Education
Daniel.Lee@URCO.ky. For general media queries, please contact Story Studio via email at hello@story.ky