## **UTILITY REGULATION AND COMPETITION OFFICE**

Cayman Islands

# 26 April 2023

# Ofreg announces new Consumer Council Chair, Mr Tony Catalanotto

In a statement on behalf of the council, the Chair, Mr Catalanotto, said:

"I am honoured and excited to be taking on this new challenge and look forward to working alongside fellow council members in ensuring that the voices of the consumers are heard. Not only will we assist with the facilitating of complaints, we will also seek to bridge the gap between the consumer and utility provider by being a conduit of communication.

Although we fall under the ofReg umbrella, we are a truly independent, selfgoverning body and our Mission and Vision statements are reflective of this."

In the short time of our existence, we have already met with CREA (Cayman Renewable Energy Association) and encourage any other related, special interest groups, including the utility providers themselves to reach out also.

In addition, we are busy planning for a series of public meetings where consumers will be invited to attend and share their comments/concerns with a view of not only hearing complaints, but more so on what consumers feel their utility providers could be doing better."

Mr Catalanotto stressed that the Consumer Council is open for business and is encouraging feedback in advance of the public meetings by emailing, ofreqconsumercouncil@gmail.com

## Mission Statement

To represent consumers of the Cayman Islands and protect their rights by identifying and advising the regulator on issues affecting them across all utilities sectors.

#### Vision Statement

To advocate for the consumer on utilities related matters.

## ENDS.

# For more information please contact OfReg's Media Contact:

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