



31 August 2022

OfReg to create Consumer Council and announces call for applications for Council Members.

Utilities regulator, OfReg, is to create a Consumer Council for the Cayman Islands with the purpose of advising the regulator on issues significantly affecting consumers across the utility sectors. The Council will be made up of six council members comprising one representative from each of the five districts in Grand Cayman and one representing Cayman Brac & Little Cayman.

The functions of the Consumer Council will include speaking on behalf of consumers by identifying trends in issues affecting consumers, gathering and reviewing statistical information, and reporting on these trends to OfReg's CEO, Mr. Peter Gough. Additionally, the Council will make proposals and provide advice to OfReg, assisting the regulator to effectively fulfill its' statutory duty to protect consumers in the utilities sectors. The Council will also be empowered to assist consumers with progressing complaints filed with OfReg.

Speaking on the creation of the new Consumer Council, Mr. Gough said, "OfReg has a statutory obligation to represent and protect the rights of the consumer in the utility sectors. The creation of the new Consumer Council is a crucial element of ensuring we do so effectively.

The Council will create open and direct engagement with OfReg for consumers, providing them the opportunity to identify issues, gather information on, and propose solutions on issues that are affecting them. Working directly with OfReg helps consumers and we, as the regulator, to be better informed and effective in protecting consumer rights."

Once appointed, the newly created Consumer Council will work with the OfReg Senior Management Team to determine its practical operations and meeting schedule.

OfReg is currently inviting applications from suitably qualified Caymanians interested in serving on the Consumer Council. The application details and more information about the Council are available on the OfReg website at www.ofreg.ky or by emailing to Daniel.lee@ofreg.ky The closing date for applications is Friday 23rd September 2022.

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UTILITY REGULATION AND COMPETITION OFFICE

ABOUT OFREG

The Utility Regulation and Competition Office ('OfReg' or the 'Office') is the independent regulator established by section 4 of the Utility Regulation and Competition Act (as revised) (the 'URC Act') for the electricity, information, and communications technology, water, wastewater, and fuel sectors in the Cayman Islands.

OfReg provides the opportunity for consistency and collaboration in regulation across the energy, fuel, ICT, and water sectors; better utilisation of skills and resources resulting in more efficient and effective regulatory processes; encouraging competition where appropriate and feasible; championing sustainability and innovation across markets, contributing to the economic and social goals of the Cayman Islands.

For more information please contact OfReg's Media Contact:

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