

LIME. For Living. Everyday.



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2nd December 2011

Gregory Swan
President
Telecayman Ltd.
PO Box 704
Grand Cayman KY1 -1107

Victor Corcoran
Chief Executive Officer
Digicel Cayman Ltd.
PO Box 700
Grand Cayman KY1 -1107

Michael Edenholm
Chief Executive Officer
WestTel Limited
PO Box 31112
Grand Cayman KY1 -1205

Dear Messrs Swan, Corcoran and Edenholm,

Re: Routing of Voice Calls in an LNP Environment

As you know, it will no longer be possible to route voice calls to the appropriate destination network on the basis of the Central Office Code in the Called Party Number, as telephone numbers can be ported to networks operated by persons other than the Central Office Code holder. In addition, the four voice services operators in the Cayman Islands¹ (the “Operators”) all agreed (in the Business Rules of the Number Portability Services Agreement signed on 6 September 2011) not to send calls to the Donor Operator network, when the Called Party Number has been ported to a Recipient Operator.

To address this change in the telecommunications environment, international practice is to establish a new set of numbers (“Routing Numbers” or “Location Routing Numbers”, depending on the jurisdiction) to identify the Recipient Operator who is to terminate the call. In meetings of the LNP Consortium Technical Committee on 28 January 2011 and 15 February 2011, as endorsed by the LNP Consortium at its meeting of 15 February 2011,

¹ Cable and Wireless (Cayman Islands) Limited, trading as “LIME”, Digicel Cayman Limited, Telecayman Limited and WestTel Limited trading as “Logic”

the Operators agreed the Routing Numbers to be used in the Cayman Islands. The consensus of the operators was that “dipped” calls would have the “nature of address indicator” in the called party number parameter of the Initial Address Message set to “8”, and the three-digit Routing Number would be placed at the front of the Called Party Number, consistent with the recommendations of the International Telecommunications Union. As you aware, the only way an Operator can know whether another Operator is in compliance with its obligations not to send calls to the Donor Operator network, when the Called Party Number has been ported to a Recipient Operator, is if it sees that “nature of address indicator” set to 8.

Please be advised, therefore, that, following the commercial launch of number portability services in the Cayman Islands, LIME will send all calls to other Operators in the Cayman Islands with the “nature of address indicator” set to 8, and with the three-digit Routing Number placed at the front of the Called Party Number. LIME will also expect to receive from calls from other Operators with the “nature of address indicator” set to 8, and with the three-digit Routing Number placed at the front of the Called Party Number.

If another Operator sends a voice call to LIME, whether for termination on a LIME network or for transit via LIME to another Operator, without the “nature of address indicator” set to 8, or without a valid Routing Number placed at the front of the Called Party Number, LIME reserves the right not to convey or terminate the call. Of course, if the other Operator in question has contracted with LIME to do the Routing Number look-up, LIME will perform the look-up, set “nature of address indicator” to 8, insert the appropriate Routing Number in front of the Called Party Number, and convey or terminate the voice call accordingly.

Yours faithfully,

Cable and Wireless (Cayman Islands) Limited, trading as LIME

‘Signed’

Anthony Ritch
General Manager (Cayman) LIME

c.c. David Archbold, Managing Director, Information and Communications Technology Authority