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16 November 2010

Mr. David Laliberte
General Counsel
Information and Communications Technology Authority,
P.O. Box 2502
3rd Floor Alissta Towers
Grand Cayman, KY1-1104

Dear Mr. Laliberte:

Re: LIME Progress on Number Portability (“NP”) Mandate

Cable and Wireless (Cayman Islands) Limited, trading as LIME (“LIME”) is writing this letter to provide the Authority with an update on its progress relative to the NP mandate. With the recent CRD vendor selection decision at the LNP Consortium (“Consortium”), it is clear that the current mandated NP implementation date of 14 November 2010 is no longer realistic.

It should be emphasized that the following represents LIME’s view only, and that this has not been shared or discussed with the other members of the Consortium.

Please note that LIME is filing this letter with the Authority in confidence and requests that the Authority treat it as such. This letter contains details regarding LIME’s NP-related expenditures and network development activities and plans. This is financial and commercial information that is treated consistently in a confidential manner by LIME and is not otherwise publicly available. Its disclosure to the public, in particular to LIME’s competitors would give them detailed information on LIME’s cost structure, which could be used by them to develop more targeted competitive responses to LIME’s initiatives, to LIME’s financial and competitive loss. Confidential information is highlighted by “#” and a redacted version will be prepared for the public record.

REDACTED

decision-making process. We continue to suggest that the Authority review this element of their decision.

Need for Constructive Involvement:

Authority determinations, as well as decisions not to make determinations, have a direct impact on the time and cost necessary to introduce NP in the Cayman Islands. For example, the random selection process of ICT Decision 2010-10 exposed operators and the public to a substantial risk of an additional US\$ 400,000 in costs and an additional three months of delay in launching NP services.

Going forward, there are several other key decisions to be made by the Consortium. These include:

- Agreement to the final implementation schedule
- CRD vendor contract decisions and sign-off
- Finalization of porting time intervals
- Definition of call routing prefixes

Each of these decisions will be complex and, depending on how they are determined, could result in increased delay and costs. Judicious and timely assistance by the Authority when a dispute is brought to it would significantly help ensure the process of implementing NP in the Cayman Islands is completed as soon as possible.

NP Implementation Date:

In any event, it is no longer realistic to expect the implementation of NP in the Cayman Islands based on the implementation deadline mandated back in May 2010.

The estimated inter-operator NP rollout will be dependent on:

- 1) Full operator readiness as soon as possible.
 - Although LIME will be ready, the current state of readiness for the other Operators is not known. As the Authority is aware, NP can only become a reality if all operators are ready.
- 2) Closure of the CRD vendor contract within one month, i.e., by no later than 7 December 2010.
 - The CRD vendor is unlikely to agree to commence work prior to execution of a contract and any delay in agreeing a contract will delay the overall project.
- 3) Ability of the CRD vendor to commence implementation directly following contract closure.
 - Mobilisation of a team takes some time.
- 4) Timely decisions with respect to remaining Consortium matters.

Conclusion

In summary LIME has been earnest in its commitment to NP and has made continuous progress in its internal readiness for the last several months. However, based on the delays at the Consortium and on the key decisions that still remain outstanding, LIME has a number of concerns and ask that the Authority take a more active and constructive role at this stage.

LIME suggests that the Authority poll the other three Consortium members to assess their state of internal readiness with respect to NP.

LIME continues to support the move to NP in the Cayman Islands. We have invested considerable funds already to complete this project and we will continue to work with the Authority in getting to the final goal of NP in the Cayman Islands. However, a revised date of completion will need to be agreed with the other Consortium members, and LIME expects to make a formal submission on this matter following discussion with the other Consortium members.

Please do not hesitate to contact the undersigned if you have any questions.

Yours sincerely,

'Signed'

Frans Vandendries
VP Legal Regulatory & Corporate Affairs

cc. David Archbold, Managing Director, ICTA
Anthony Ritch, General Manager, LIME
Donald Austin, EVP Legal Regulatory & Corporate Affairs, LIME