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2<sup>nd</sup> March, 2012

Mr. David Archbold  
Managing Director  
Information and Communication Technology Authority  
3rd Floor Alissta Towers  
P.O Box 2502  
Grand Cayman KY1-1104  
Cayman Islands

Dear Mr. Archbold

**Re: Digicel's 14 February 2012 Letter**

Cable and Wireless (Cayman Islands) Limited, trading as LIME ("LIME") is in receipt of a 14 February 2012 letter (the "Letter") from Digicel Cayman Limited ("Digicel") whereby Digicel is seeking a determination pursuant to the *Information and Communications Technology Authority (Dispute Resolution) Regulations, 2003* (the "Regulations"). Having reviewed the correspondence among the parties, LIME submits that the Letter is premature.

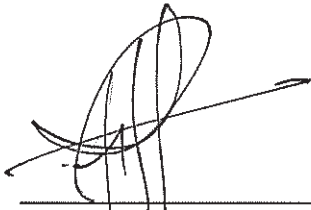
Section 3 of the Regulations requires an aggrieved licensee to send a Notice of Grievance, containing prescribed information, to the other licensee prior to submitting a Determination Request. LIME has no record of such a Notice from Digicel in this matter, and the Letter does not refer to one either.

In any event, LIME submits that Digicel has not made good faith and reasonable efforts to settle the "dispute" with LIME, as required by section 4 of the Regulations. LIME's 28 November 2011 letter is clear that LIME is prepared to discuss the provision of existing services to Digicel that would satisfy Digicel's requirements. However, LIME has no record of Digicel responding to LIME's offer to discuss other services, prior to receipt of the Letter on 14 February 2012.

LIME recommends that the Authority dismiss Digicel's claims in the Letter, and allow the parties to continue to discuss Digicel's requirements, as contemplated by sections 3 and 4 of the Regulations.

Please do not hesitate to contact the undersigned if you should have any questions.

Sincerely yours  
Cable and Wireless (Cayman Islands) Limited

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

---

Anthony Ritch  
General Manager

c.c. Victor Corcoran, CEO, Digicel Cayman Ltd.  
Rod Kirwan, Group General Counsel, LIME