
PART C MOBILE TELECOMMUNICATIONS SERVICES - continued

Item 301 bMobile Plans -continued

1. Service Description

- 1) This item is subject to the Terms and Conditions in Item 300 of this Tariff
- 2) bMobile is a Postpaid Mobile Service which provides the Customer with access to C&W's GSM or TDMA Mobile Network.
- 3) C&W provides the following bMobile Plans: b350, b500, b750, b1150 and Cool Deal.
- 4) Most bMobile Postpaid Plans include the following Features: Talkaway, Family Circle and Short Message Service ("SMS"), Caller Identification, Call Forwarding, Call Waiting, Three-Way Calling, Call Barring, Voicemail and Roaming. See 5 (a) for specific plan and features. See Item 304 for Feature descriptions.
- 5) Each bMobile Plan includes a certain number of Anytime minutes in the monthly charge, as well as rates for calls to C&W mobile, C&W Fixed Line numbers and 3rd Party Operators.
- 6) Customers on the TDMA network will receive Reward Points based on the subscribed Plan and a 15% discount on the Usage Charges to the three local Telephone Numbers he/she dials the most every month. These telephone numbers will be determined by C&W automatically based on the Usage Charges and the 15% discount applied.
- 7) Customers on the GSM network will receive Reward Points based on Plan and spend. (See Item 309)
- 8) Voicemail Services include a message-waiting indicator free of charge and is accessed locally free of charge
- 9) The Family Circle feature allows Customers on eligible bMobile Plans to include a certain number of additional handsets on their Account, for a monthly charge per additional handset. All handsets included in a plan share the Anytime minutes included each month for that plan and additional usage for all handsets is charged at the usual rates. C&W cannot allocate specific amounts of plan minutes to individual handsets under the same bMobile Plan.

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- 10) Customers will receive the basic Mobile Mail package for no additional monthly charge. Incoming e-mail messages are free and the Customer will pay the usual SMS charges, as per sub-item 306(3), for sending e-mails from their handsets.
- 11) The Off-Peak Minutes package allows Customers on the bMobile Plans to purchase 200 to 1000 additional minutes for Off-peak Calls to C&W Fixed Line and C&W Mobile Telephone Numbers. These extra minutes are added to the Off-peak minutes already included in the Customer's bMobile Plan. This is only available on GSM Mobile Service. Customers will not be able to carry unused minutes over from month to month.

2. Definitions

"Off-peak" or "Evenings and Weekends" means all times other than Peak times.

"Peak" or "Daytime" means 6 a.m. to 8 p.m. Monday through Friday.

"Talkaway " allows the Customer to nominate five international Telephone Numbers for which he/she will receive 20% discount on IDD Usage Charges for Calls made to those Telephone Numbers.

3. Terms and Conditions

- 1) All Usage Charges, except Roaming Charges, are billed on a per-second basis.
- 2) Monthly Charges are generally payable monthly in advance for Mobile Plans and Optional Services. Usage Charges are billed at the end of the billing cycle in which they were incurred and are payable monthly in arrears.
- 3) There is a 12 month minimum term contract on bMobile plans with the exception of Cool Deal which has a 6 month minimum term contract. After the minimum contract period has expired the service is continued on a month by month basis.

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- 4) An Early Termination Fee (ETF) of 50% of the monthly rental of the remaining contract period will be applied to customers who terminates their postpaid service early.

4. Optional Services

- 1) bMobile Plans include access to SMS (see Item 306 for details). The bMobile Plans include a certain number, depending upon the Plan, of outgoing SMS messages to C&W Mobile Customers in the Cayman Islands free of charge each month.
- 2) Charges apply to additional outgoing SMS messages, and to SMS messages to other countries and other operators. See Item 306(3) for applicable rates and charges.
- 3) bMobile Plan Customers may subscribe to one of three SMS plans or use the pay-per-use SMS option. The SMS Plan is available on GSM only.
- 4) If a Customer subscribes to a SMS plan, it will apply to all messages sent by the Customer after the initial local SMS messages included free of charge in the bMobile Plan.
- 5) The pay-per-use SMS option apply to all other Customers.
- 6) Customers can receive incoming SMS free of charge.
- 7) bMobile Plan Customers will be able to access content services, either by paying \$2.00 per month per information provider to receive information via SMS message from a pre-selected information provider, or by paying \$0.20 per SMS message sent requesting information from an information provider on an ad-hoc basis. See Item 306 of this Tariff for details.
- 9) bMobile Plan Customers will also be able to access additional forms of contents such as games (\$0.30 to \$1.00 per game downloaded) and ringtones (\$1.00 per monophonic ringtone and \$2.50 per polyphonic ringtone).

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- 9) All information and content is provided by third parties.
- 10) Customers may subscribe to an Optional MMS Plan, which is only available on the GSM network. Customers must have a MMS compatible handset which has been programmed for MMS.
- 11) MMS attracts a fixed monthly charge of \$15.00 for unlimited sending and receiving of multi-media.messages.
- 12) Mobile Web provides access to internet and WAP services via a compatible device. Charges are based on usage. See section 5 (e) for details.

5. Rates and Charges

The following rates and charges apply to the bMobile Plans:

a) Main Plans

Plan	CoolDeal	b350	b500	b750	b1150
Monthly Charge	\$10.00	43	66	66	79
<u>Anytime Minutes Included with Plan (a)</u>	0	350	500	750	1150
<u>Additional per minute rate</u>					
C&W to C&W mobile	\$0.22	\$0.17	\$0.17	\$0.17	\$0.17
<u>C&W Mobile to C&W Fixed</u>	\$0.22	\$0.17	\$0.17	\$0.17	\$0.17
C&W to other mobile	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Text messages	0	50	75	100	150

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included with plan					
<u>Additional Text Messages</u>					
C&W to C&W Cayman	\$0.12	\$0.12	\$0.12	\$0.12	\$0.12
C&W to C&W Caribbean	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20
C&W to Other Destination/Operator	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30
<u>Family Circle (b)</u>					
<u>Maximum Handsets</u>	N/A	5	8	15	30
Extra Handset monthly Charge	N/A	\$10.00	\$10.00	\$10.00	\$8.00
<u>Talkaway</u>					
Int'l Nominated numbers	N/A	5	5	5	5
Talkaway Discount	N/A	20%	20%	20%	20%
Mobile Reward Points	1	4	5	6	8
Executive Voicemail, Call Forwarding, 3-Way Calling,	No	Yes	Yes	Yes	Yes
Voicemail Standard	Yes	N/A	N/A	N/A	N/A
Voicemail Retrieval	Yes	Yes	Yes	Yes	Yes
Caller ID, Call Waiting,	Yes	Yes	Yes	Yes	Yes
Mobile Mail	Yes	Yes	Yes	Yes	Yes

(a): Plan minutes do not include calls to third Party

(b): All handsets must be on same network (i.e. TDMA or GSM)

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b) Optional Services Off Peak Minutes

	Off Peak 200	Off Peak 500	Off Peak 1000
Monthly Charge	\$15.00	\$30.00	\$54.00
Off-peak Minutes(a)	200	500	1000

- (a): For Calls to C&W Fixed Line and C&W Mobile Numbers.
 (b) Available only on GSM

c) Optional Services SMS Plans

SMS Plans	50	150	500
Monthly Charge	5	13	39
Included Messages	50	150	500
Additional Messages			
C&W to C&W Cayman ISlands	\$0.11	\$0.11	\$0.10
C&W to C&W Caribbean Islands	\$0.18	\$0.18	\$0.15
C&W to Other Destinations/Operator	\$0.27	\$0.27	\$0.25

- (a) Available on GSM only.

d) Optional Services MMS (Photo Messaging) Plans

Monthly Charge	\$15.00
Included Messages	Unlimited

- (a) Available on GSM only.

e) Optional Services Mobile Web Plans

Mobile \Web Plans	1	5	15	50
Monthly Charge	\$4.00	\$18.00	\$50.00	\$150.00
Included MB	1	5	15	50
Additional MB (charge for each additional MB)	\$5.00	\$5.00	\$3.00	\$2.50

- (a) Available on GSM only

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f) One-off Charges

	One-off Charge
Starter Kit	\$25.00
SIM Replacement	\$25.00
Number Change	\$25.00
Reconnection Fee	\$10.00

g) IDD charges

	Daytime (8 am – 6 pm)	Evening (6 pm – 8 am)	Weekend (Saturday , Sunday and Public Holidays)
Jamaica, Turks, USA, Canada, UK and Ireland	\$0.45	\$0.40	\$0.35
Rest of the World except for Other*	\$0.55	\$0.50	\$0.45
Inmarsat – E Atlantic/ W Atlantic/ Pacific	\$9.06	\$9.06	\$9.06
Inmarsat – W Atlantic	\$7.92	\$7.92	\$7.92

*Other: The International Direct Dial rates for the following countries: Antarctica, Ascension, the Cook Islands, Cuba, Cuba-Guantanamo, the Falkland Islands (Malvinas), Guinea Bissau, the Norfolk Islands, Saint Helena, Sao Tome and Principe, the Solomon Islands, the Syrian Arab Republic and Vanuatu (Republic of) are; \$0.96 per minute, \$0.72 per minute and \$0.66 per minute for Day, Evening and Weekends respectively.