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Information & Communications Technology Authority

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2 April 2009

Mr. Darrel Rankine
VP Regulatory Affairs
Cable and Wireless (Cayman Islands) Limited
PO Box 293 GT
Grand Cayman KY1-1104
CAYMAN ISLANDS

Dear Mr. Rankine,

Introduction of Managed IP Circuit Service

On 30 March 2009, Cable & Wireless (Cayman Islands) Limited (trading as "LIME") submitted a service filing for the introduction of a new service, Managed IP Circuit Service ("MIPS").

LIME's letter identified that MIPS would provide a dedicated point-to-point 2Mbps symmetric circuit to connect a customer's LAN to LIME's Virtual Office platform.

LIME suggested that the appropriate categorization for MIPS would be Category 3A stating that unlike Domestic Private Leases Circuits ("DPLC") Service, MIPS must terminate on the Virtual Office platform and cannot be used for data applications.

As noted by LIME in its letter, when determining the appropriate categorization of new ICT services, the Authority takes into account the service functionality and its similarity with other services in the same category and the degree of competition the service faces.

Considering LIME's description of the service as a dedicated point-to-point 2Mbps symmetric circuit, that LIME's Virtual Office Service currently includes the ability for customers to subscribe to a LIME DPLC service for the customer connection to the

Virtual Office Service, and that LIME's current tariff specifies that any such DPLC used to connect to the Virtual Office Service cannot also be used to carry data, the Authority determines that MIPS is very similar to, if not identical in functionality to, DPLC service. Therefore, as DPLC service is categorized as a Category 1 service, the Authority determines that MIPS is also appropriately categorized as a Category 1 Service and the regulatory treatment for DPLC service should apply to MIPS.

LIME, if it intends to introduce MIPS, is directed to file the necessary information and supporting documentation for a Category 1 domestic leased circuit service (including full proposed tariff pages and wholesale offering) for the Authority's approval.

Yours sincerely,

[signed by]

David A. Archbold
Managing Director