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LIME

Our Ref: GRRCR/GR 15.24
5th October 2009

Mr. David Archbold
Managing Director
Information and Communications Technology Authority
P.O. Box 2502
3rd Floor, Alissta Towers
Grand Cayman, KY1-1104

Dear Mr. Archbold

Re: Changes to NetSpeak Service

Further to the Authority's letter of 30 July 2009, and pursuant to paragraph 8 of Annex 5 to the ICT Licence issued to Cable and Wireless (Cayman Islands) Limited ("**LIME**") on 10 July 2003, LIME hereby applies for authorization to restructure and re-price its NetSpeak service.

1. Proposed Changes

LIME described the proposed changes in some detail in its 13 November 2008 letter to the Authority, and does not propose to repeat it here. However, please note that LIME has made two small changes to the draft Tariff pages: consistent with the details included in the imputation test, (1) ### and (2) ###.

2. Imputation Test

In its 30 July 2009 letter, the Authority required certain changes to the imputation test applicable to LIME's NetSpeak Service. These changes have been incorporated into the confidential imputation test attached to this letter.

As a result of the revised imputation test, LIME is proposing a slightly different set of prices for its NetSpeak Plans. These are summarized in the table below, and included in the attached proposed General Tariff Item.

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Plan rates	CI\$	###	###	###	
	Basic Plan	Plan A	Plan B	Plan C	Plans ABC
###	Plan A	###	###	###	
###	Plan B		###	###	
###	Plan C			###	
	Plans ABC				###

3. Tariff Pages

Proposed revised pages for General Tariff Item 603 are attached.

4. Effective Date

LIME requests approval to implement the proposed changes by ###. This will enable us to ###.

6. Confidentiality Claim

LIME is filing this application, including the attached imputation test description and proposed General Tariff Item pages, in confidence with the Authority. The marketing and product development plans of LIME are information that is of a commercial nature and is consistently treated in a confidential manner by us until they are implemented. Our competitors and potential competitors would gain advance knowledge of our marketing and pricing plans, even before the information could be made available to our customers or to the general public. This would enable them to develop competitive and targeted marketing and pricing responses, even before we would be able to implement our own plans.

An abridged version of this letter will be filed. We do not propose to file an abridged version of the attached documents, as such versions would be meaningless. All confidential information in this letter will be replaced by “###”.

If there are any questions, please do not hesitate to contact the undersigned.

Yours faithfully,

Cable and Wireless (Cayman Islands) Limited

‘signed’

Anthony Ritch
Country Manager

c.c. Donald Austin, EVP Legal Regulatory and Corporate Affairs

Encl.

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