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Information & Communications Technology Authority

Our ref: ICTA/160/161-09  
Your ref: GRCR/GR 15.24

03 June 2011

Mr. Anthony Ritch  
Country Manager  
LIME/Cable and Wireless (Cayman Islands) Limited  
PO Box 293  
Grand Cayman KY1-1104  
CAYMAN ISLANDS

Dear Mr. Ritch,

**Re: Revision of LIME Residential Terms and Conditions of Service**

This is further to your letter dated 18 May 2011 in which LIME identified that, pursuant to paragraph 23 of Annex 5 of its 2003 ICT Licence, it was notifying the Authority of changes to terms and conditions for unregulated services and your letter dated 27 May 2011 providing responses to the Authority's questions as well as a revised Terms and Conditions of Service document.

The Authority has reviewed the 27 May 2011 terms and conditions and is satisfied that the revisions made by LIME have addressed the Authority's questions.

The Authority notes that paragraph 23 of Annex 5 requires advance notification to the Authority. Thank you for providing the notification.

Sincerely,

[signed]

Mark Connors  
Head of Economics and Regulation