

LIME. For Living. Everyday.



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23rd November 2011

Mr. David Archbold,
Managing Director,
Information, Communication Technology Authority,
P.O. Box 2502GT,
3rd Floor Alissta Towers,
Grand Cayman.

Dear Mr. Archbold:

Re: LIME Christmas Promotion 2011

Further to LIME's letter on the captioned dated **October 27, 2011**, LIME writes to advise the Commission that, in addition to its exciting promotions, LIME will also be giving away prizes as part of its Christmas campaign.

In this regard, a lucky residential customer will win their full suite of current LIME services free for a lifetime and eight (8) residential customers will win their landline service free for a lifetime. For the purposes of the competition, LIME defines a lifetime to be forty (40) years.

The Terms and Conditions for the lifetime landline service are as follows:

Terms and Conditions for Lifetime Landline Service

- Only the winner of the prize will be eligible to claim the service over the duration of the contract. The service is not saleable or transferable.
- Service will be provisioned on postpaid account only.

- All landline to landline local call charges, line rental or related MRC (Monthly Recurring Charge) will be waived over the period of the contract.
- Customers are required to pay for all other call charges at the prevailing rate at the time of billing. Call charges are subject to change over the duration of the contract.
- Offer not applicable while roaming.
- Customers are expected to maintain their account in good standing at all times. Customers are subject to disconnection for non-payment of charges not covered under the lifetime service contract.
- Customers are subject to a total of three (3) disconnections over the duration of the contract. A subsequent disconnection means a forfeiture of the offer and will lead to immediate suspension of the service and termination of the contract.
- Customers are required to show an identification to claim their prizes and subsequently every January thereafter for the duration of the service.
- The contract will be terminated with immediate effect should the business, or any part thereof, be closed or sold.

Please do not hesitate to contact the undersigned should you require clarification or any further information.

Yours faithfully,
Cable & Wireless (Cayman Islands) Ltd d.b.a LIME

‘Signed’

Daniel Tatham
Acting General Manager (Cayman), LIME

cc. Theresa Christian, Financial Controller (Cayman), LIME
Charles A. Douglas Regulatory Advisor Legal, Regulatory & Corporate
Affairs (Regional) LIME