

LIME. For Living. Everyday.



www.time4lime.com

One Technology Square
19 Shedden Road
P.O. Box 293
Grand Cayman
KY1 1104
Cayman Islands, B.W.I.

P: +1 345 949 7800
F: +1 345 949 7646

Our Ref: GRCR/GR/15.24

17 January 2011

Mr. David Archbold
Managing Director
Information and Communications Technology Authority
P.O. Box 2502
3rd Floor, Alissta Towers
Grand Cayman, KY1-1104

Dear Mr. Archbold,

Re: Reversal of Residential Line Rental Rate Increase

Further to your letter of 22nd December 2011 concerning the 24th June 2011 LIME application to increase the residential line rental rate by \$1 per month effective 1 August 2011, LIME can confirm that we have completed the directives as requested.

Our website has been updated to reflect the previously approved rates. A credit will be included on the next residential customer bill and a billing notification will appear on that bill. The wording of this notification is as agreed with the authority on our communication of the 9th January.

Should you have any questions or concerns please contact me.

Yours faithfully,
Cable and Wireless (Cayman Islands) Limited, trading as LIME

'Signed'

Anthony Ritch
General Manager (Cayman), LIME