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Information & Communications Technology Authority

Our ref: ICTA/160/161-09 Your ref: GRCR 15.28

30 May 2013

Mr. Anthony Ritch Country Manager LIME/Cable and Wireless (Cayman Islands) Limited PO Box 293 Grand Cayman KY1-1104 CAYMAN ISLANDS

Dear Mr. Ritch,

Re: ISDN Service

In a 19 October 2012 service filing, Cable and Wireless (Cayman Islands) Limited ("LIME"), requested the authorization of the Information and Communications Technology Authority (the "Authority") for LIME to revise and amend its ISDN service.

In a 15 November 2012 letter, the Authority issued nine interrogatories in which it requested additional information from LIME related to the service filing.

To date, the Authority has not received any responses to those interrogatories.

Based on the information provided by LIME in its initial filing and the lack of response by LIME to the Authority's interrogatories, the Authority is not satisfied that the revised rates would pass a properly calculated imputation test.

Therefore, LIME's request for authorization to change the service is denied.

If at some point in the future it proposes to make such a change to the service, LIME may make an application to the Authority to do so. Any such filing should include the information that was requested in the Authority's 15 November 2012 interrogatories.

Yours sincerely,

[signed]

Mark Connors Head of Economics and Regulation