

Value Every Moment



www.lime.com

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27 February 2014

Mr. Glen Daykin  
Acting Managing Director  
Information and Communications Technology Authority  
PO Box 2502  
3<sup>rd</sup> Floor Alissta Towers  
Grand Cayman, KY1-1104

Dear Mr. Daykin,

**Re: Application to Increase LIME's Residential Line Rental Rate**

Further to our 20 February 2014 letter on the above subject, the rate change notice on the customer bill will be the same as in 2012 (see below) with an updated date:

## New Rates for Residential Landline Services

LIME advises residential customers that rate increases will be introduced to our residential landline monthly rental and to our Home Plan 500 and 800 services effective November 1st 2012. These rates will increase by CI\$1.00. Please visit [www.lime.com/ky/priceincrease](http://www.lime.com/ky/priceincrease)

**LIME. For living. Everyday.**



The attached information sheet will be posted at the URL noted on the bill notice. We anticipate that the press advert will be placed in the Compass on 27 March 2014.

Please contact me should you have any questions.

Yours sincerely,  
Cable and Wireless (Cayman Islands) Limited, trading as LIME

'Signed'

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Frans Vandendries  
Vice President, Legal Regulatory & Corporate Affairs

c.c. Bill McCabe, Chief Executive Officer, LIME  
Roderick Kirwan, Group General Counsel, LIME