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Information & Communications Technology Authority

ICTA/160/161-09

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Mr Rudy Ebanks
Chief Regulatory and Carrier Relations Officer
Cable and Wireless (Cayman Islands) Limited
PO Box 293 GT
Grand Cayman
Cayman Islands

Dear Mr Ebanks,

Reclassification of Mobile Services

The Authority is satisfied that the retail mobile telecommunications market in the Cayman Islands is subject to competition sufficient to protect the interests of customers. Therefore, the Authority finds it appropriate to remove certain regulatory requirements from the retail mobile services offered by Cable and Wireless (Cayman Islands) Limited ("C&W").

Pursuant to paragraph 20.1 of Annex 5 of C&W's 10 July 2003 Licence, services classified as Category 3 services (of which mobile service is now one) are to be assigned to one of two sub-categories. Sub-category A services are services for which C&W is required to publish all of its rates, terms, and conditions and C&W is required to notify the Authority in advance of any change to the rates, terms, or conditions of these services. Sub-category B services are services whose rates, terms, and conditions C&W will not be required to publish and there are no notification requirements to the Authority for any changes to these services.

In order to remove the regulatory requirements from C&W's mobile services, the Authority has determined that C&W's mobile services should be re-classified from Category 3, Sub-category A to Category 3, Sub-category B.

With this re-classification, the Authority need no longer be notified of changes to prices, terms, or conditions under which C&W provides mobile services to the public. However, where mobile services are bundled with tariffed services, the existing regulatory treatment will continue to apply.

Accordingly, C&W may remove the following items from its tariff:

- Item 300 - General,
- Item 301 - BMobile Plans,
- Item 302 - BBiz Plans,
- Item 303 - BFree Plans,
- Item 304 - Mobile Facilities,
- Item 305 - Roaming - With Data Roaming,
- Item 306 - Text Messaging,
- Item 307 - Photo Messaging,
- Item 308 - Mobile Web,
- Item 309 - Mobile Rewards,
- Item 310 - Mobile Directory Inquiry,
- Item 311 - Hiptop Mobile Services,
- Item 313 - Blackberry Service,
- Item 700 - General,
- Item 701 - TDMA Post-paid Mobile Service,
- Item 702 - TDMA Corporate Mobile Plans,
- Item 703 - Bmobile Plans,
- Item 704 - Pay As You Go Service,
- Item 705 - Bfree Mobile Plans,
- Item 706 - Bbiz Plans,
- Item 707 - Roaming,
- Item 708 - Text Messaging,
- Item 709 - Photo Messaging,
- Item 710 - General Packet Radio Services,
- Item 711 - Mobile Rewards,
- Item 712 - Mobile Directory Inquiry, and
- Item 713 - Hiptop Mobile Services.

Yours sincerely,

[signed]

David A Archbold
Managing Director