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Information & Communications Technology Authority

Our ref: ICTA/160/161-09
Your ref: GRCR/GR 15.24

11 March 2010

Mr. Anthony Ritch
Country Manager
LIME/Cable and Wireless (Cayman Islands) Limited
P.O. Box 293
Grand Cayman KY1-1104
CAYMAN ISLANDS

Dear Mr Ritch,

Re: Changes to LIME NetSpeak Service

In a letter dated 5 October 2009, Cable and Wireless (Cayman Islands) Limited ("LIME") applied to the Information and Communications Technology Authority ("ICTA" or "Authority") for authorization to restructure and re-price its NetSpeak Service.

In a letter dated 14 October 2009, the Authority requested information from LIME regarding its application. The information requested was in the form of seven questions on various aspects of LIME's submission addressing certain terms and conditions in the proposed tariff and requesting information on the costs used in LIME's proposed imputation test.

As the Authority has not received any reply to the interrogatories, it is unable to conclude that the terms and conditions of the proposed tariff are reasonable. In addition, as identified in the interrogatories, it appears that LIME has underestimated the costs used in the imputation test and the Authority, based on the information before it, is not able to conclude that the proposed rates pass a properly calculated imputation test.

Given the above, the Authority hereby denies the application.

In addition, the Authority notes that in its 14 October 2010 interrogatory letter, LIME was asked to provide a redacted version of the interrogatories when it filed its reply if LIME considered portions of the Authority interrogatories to be confidential. As LIME has not provided a response to the Authority's questions, LIME is directed to either inform the Authority in writing that it does not consider the content of the Authority's questions to be confidential or it is to provide a redacted version of the Authority's 14 October 2009 letter for the public record. LIME is directed to provide the above information by **18 March 2010** and is reminded that, if it claims any of the information is confidential, it must do so in accordance with the requirements of The Information and Communications Technology Authority Law (Confidentiality) Regulations, 2003.

Yours sincerely,

[signed by]

David A Archbold
Managing Director