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**From:** Mark Connors  
**Sent:** 30 December 2011 11:22  
**To:** Anthony Ritch  
**Cc:** Woollard, Jayne; Daniel Tatham; Gerard Borely; regulatory  
**Subject:** RE: ICTA Filing - Direct Internet Access Services

Tony

This email acknowledges receipt of the LIME service filing dated 22 Dec 2011 and supplemental submission dated 29 Dec 2011 notifying the Authority of reductions to DIA retail and wholesale prices.

Consistent with LIME's licence, rate decreases or changes to the terms and conditions for sub-category 3A services do not require the Authority's approval but do require advance notification to the Authority.

Thank you for providing the advance notification.

However, there are a number of items related to the tariff pages and customer notification that LIME is requested to address:

1) "Issued Date:" on tariff pages: I couldn't find any documentation that defined what date should be used for this field but when I looked through the LIME service filings, it looks like LIME most often uses the date that the tariff pages are sent to the Authority for approval or notification. Using the filing date as the issued date seems okay to me, so for this service filing the "Issued Date:" on the tariff pages would be "22 December 2011".

2) The "Effective Date:" on page 2.28 should be "1 January 2012" not "14 December 2010".

3) The revision number on the tariff pages should be 5 not 3 as the third revisions were those that were effective 30 September 2009 and the fourth revisions would have been those effective 14 December 2010.

4) The rates and charges in the subsections of item 204.4 do not seem to cover mutually exclusive periods. Item 201.4.a) rates are for contracts signed between 1 July 2007 and 30 September 2009, while Item 201.4.b) rates are for contracts signed on or after 1 October 2009, Item 201.4.c) rates are for contracts signed on or after 14 December 2010, and Item 201.4.d) rates are for contracts signed on or after 1 January 2012. Therefore, the dates for items b), c) and d) overlap certain periods. I suggest that the wording be changed to "contracts signed on or after 1 October 2009 and before 14 December 2010" for part b) and "contracts signed on or after 14 December 2010 and before 1 January 2012" for item c).

If LIME is in agreement with the above suggestions, please provide revised tariff pages that reflect those changes, or if LIME is not in agreement, please suggest revisions that address these items.

5) In paragraph 33 of ICT Decision 2006-3 (<http://www.icta.ky/docs/Decisions/2006-3%20MPLS/ICT%20Decision%202006-3%20TeleCayman%20Determination%20Requests.pdf>), the Authority directed LIME to ensure that it notified its wholesale customer of rate reductions in wholesale services at the time of the rate reductions. Please confirm in writing to the Authority that LIME will notify all wholesale customers of the price reductions on or before 1 January 2012 and copy the Authority on the communications that it sends to the wholesale customers notifying them of the price change.

6) Once the wording of the tariff pages is finalized, please provide notification in writing to the Authority that the new tariff pages have been posted to LIME's website.

Please feel free to contact me if there are any question on the above.

Thanks

....mark

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