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Information & Communications Technology Authority

Our ref: ICTA/160/161-09  
Your ref: GRCR/15.20

9 May 2014

Mr. Frans Vandendries  
Vice President, Legal, Regulatory & Corporate Affairs  
LIME/Cable and Wireless (Cayman Islands) Limited  
PO Box 293  
Grand Cayman KY1-1104  
CAYMAN ISLANDS

Dear Mr. Vandendries,

**Re: New Bundled Service**

In a 5 September 2013 service filing, Cable and Wireless (Cayman Islands) Limited ("LIME"), requested the approval of the Information and Communications Technology Authority (the "Authority") for LIME to offer a new bundled service (the "Bundle"). In that service filing, LIME submitted that the Authority should classify the Bundle as a "Category 5" service.

In an 11 September 2013 letter, the Authority issued ten interrogatories in which it requested additional information from LIME related to the service filing.

To date, the Authority has not received any responses to those interrogatories.

In absence of response to the Authority's interrogatories, the Authority is not satisfied that the Bundle would pass the imputation test nor is the Authority satisfied that the proposed tariff pages comply with the regulatory requirements.

Therefore, LIME's request for authorization to provide the Bundle is denied.

If at some point in the future it proposes to provide such a service, LIME may make an application to the Authority to do so. Any such filing should include the information that was requested in the Authority's 11 September 2013 interrogatories.

Yours sincerely,

[signed]

Mark Connors  
Head of Economics and Regulation